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WSU Registrar

Washington State University

MAJOR CURRICULAR CHANGE FORM COURSE
Submit original signed form and <u>ten</u> copies to the Registrar's Office, zip 1035.)

Future Effective Date: 08/15/2014 [OBJECTIVE 108/15/2014 OBJECTIVE 108/15/2014 OBJECTIVE 108/15/2014 OBJECTIVE OBJECTIVE	
☐ Variable credit hours)	
☐ Increase credit (former credit) ☐ Lecture-lab ratio (former ratio)	
Number (former number)	
Crosslisting (between WSU departments) (Must have both departmental signatures) Cooperative listing (UI prefix and number)
taught by: WSU UI jointly taught Conjoint listing (400/500)]
Request to meet Writing in the Major [M] requirement (Must have All-University Writing Committee Approval)	
Request to meet GER in (Must have GenEd Committee Approval)	t
Other (please list request)	
NURS 553 Practicum in Organizational Systems & Leadership title	
NURS 576 - prerequisite of concurrent envolument. credit lecture hrs lab hrs studio hrs per week per week per week per week	-
Description (20 words or less) Integration of principal dimensions of healthcare quality improvement and measurement for nurse leaders in a constantly changing health care environment.	- -
Instructor: Ginny Guido Phone number: (360) 546-9244 Email: ginny_guido@vancouver.wsu.edu	
Contact: Cindy Fitzgerald Phone number: (509) 324-7279 Email: cefitzgerald@wsu.edu	_
Campus Zip Code: 99210	
- Please attach rationale for your request, a current and complete syllabus, and explain how this impacts other units Pullman and other branches (if applicable) Secure all required signatures and provide 10 copies to the Registrar's Office. That I date General Education Com/date	in
Chair (if crosslisted/interdisciplinary)* Dean (if crosslisted/interdisciplinary) * Graduate Studies Com/date	-
All-University Writing Com/date Academic Affairs Com/date Senate/date If the proposed change impacts or involves collaboration with other units, use the additional signature lines provide	





Rationale for Course Change

COURSE NUMBER:

NURS 553

COURSE TITLE:

Practicum in Organizational Systems & Leadership

CREDIT HOURS:

3 (1 theory; 2 practicum; course requires completion of 120 hours

of practicum experience)

Catalog description, course description, and student learning outcomes revised to reflect need for practicum course offering leadership mentoring for advanced practice. This change is in keeping with essential competencies published by the American Association of Colleges of Nursing, parent organization of the CON's accrediting body, the Commission on Collegiate Nursing Education.

¹ American Association of Colleges of Nursing. (2006). Essentials of Doctoral Education for Advanced Nursing Practice. Washington, D.C.: Author. Available: http://www.aacn.nche.edu/publications/position/DNPEssentials.pdf.



Course Syllabus

COURSE NUMBER: NURS 553

COURSE TITLE: Practicum in Organizational Systems & Leadership

CREDIT HOURS: 3 (1 theory; 2 practicum)

COURSE FORMAT Hybrid course (on-campus, in-class, and online activities)

CLINICAL/PRACTICUM This course requires the completion of a *minimum* of 120 hours of

REQUIREMENTS: practicum.

COURSE FACULTY: Ginny Guido

Email: ginny guido@vancouver.wsu.edu

Office Location: WSU-Vancouver

VLIB 210N

Office Hours: By appointment 360-546-9244

PREREQUISITE NURS 576 (may be taken concurrently)

MEETING TIME: Fall Semester

Tuesdays, 9-noon

MEETING LOCATION: SNRS 203

VLIB 110J

CATALOG DESCRIPTION

Integration of principal dimensions of healthcare quality improvement and measurement for nurse leaders in a constantly changing health care environment.

COURSE DESCRIPTION:

Leadership and management skills are essential for nurses in multiple roles in the constantly changing health care environment. In this practicum course, students focus on developing and enhancing leadership competencies and creating a professional development plan in conjunction with developing and implementing quality improvement skills and clinical expertise. This course focuses on the principal dimensions of healthcare quality management in this changing environment, providing current knowledge of essential resources and tools for effective quality measurement and continuous quality improvement.

STUDENT LEARNING OUTCOMES

Upon the completion of this course, students will be able to:

- 1. Analyze key concepts relevant to healthcare quality in today's market, describing and discussing the historical context within which quality measurement has evolved, and identifying essential resources and tools for effective quality measurement, management, and healthcare decision support.
- 2. Analyze the pivotal role of quality assurance and quality improvement in the contemporary community and national healthcare environments.

- 3. Develop, justify, and defend an operational budget within established restraints for a specific clinical area or program.
- 4. Evaluate various approaches to human resources management, including staffing and staff development.

FOCUS OF THE COURSE

Please consider the following three questions throughout the course as you develop your own ideas. Also, as you consider the main topics of the course, reflect on each of the questions as you develop or refine your own management/leadership approach.

- 1. Are cost containment practices essential to organizational growth? What are some key productivity/increment practices in healthcare organizations and how do they determine successful margins? Examples?
- 2. What are the key managerial/leadership skills, ethical considerations and financial activities necessary in today's healthcare markets? Can the correct stewardship of human resources be the solution to financial success in healthcare? Examples?
- 3. What healthcare *universal* solutions can be instituted when returns are low? Think of real-life stewardship skills and what real-life elements the theories did not teach you!

INSTRUCTIONAL STRATEGIES

This class is offered using seminar and clinical practicum hours. The seminar portion is offered using WSU's Academic Media Services via live and archived videostream, using Angel as the learning management system, with lecture/discussion and student and guest presentations. Emphasis is placed on informed participation by graduate students reflecting appropriate reading and preparation for each class. The practicum portion of the course is completed by students in a variety of clinical settings.

COURSE POLICIES

In general in this course and in all of the activities that are part of this class, all College of Nursing and Washington State University student handbook guidelines (see: http://nursing.wsu.edu/Current-Students/index.html), academic policies (see:

http://gradschool.wsu.edu/CurrentStudents/PoliciesAndProcedures/), and standards apply (see: http://gradschool.wsu.edu/CurrentStudents/). Students are assumed to and responsible to be aware of these policies and standards as written and available on the University websites and in University publications.

Policies that are specific to this course are described below. All policies carry equal importance and weight. If you do not understand something that is written here, it is your responsibility to seek clarification. Exceptions to course policies will be made only to comply with disability services requests made through the Disability Resource Center.

Participation

Class participation is different from attendance. Each student is expected to contribute to the class in a substantive way. By substantive, we mean postings that demonstrate thought and an attempt to discuss your personal work experiences, as they are relevant to the discussion. Please remember that we are looking for quality, not necessarily quantity.

Faculty Availability

Faculty check emails 5 days per week and endeavor to respond to all emails within 48 hours of receiving them unless out of town. Students are notified in advance if faculty will be unavailable.

Additional Work

The instructor reserves the right to assign additional papers or activities beyond those described in the syllabus.

APA and Attachments

Some assignments require APA formatting. If it is not possible to apply all of the APA guidelines and have them transfer properly when writing or uploading in Angel, submit these assignments requiring APA format as attachments.

Prepare these assignments in Microsoft Word.

Type in a subject line your last name and the name of the assignment.

Academic Integrity

As an institution of higher education, Washington State University is committed to principles of truth and academic honesty. All members of the University community share the responsibility for maintaining and supporting these principles. When a student enrolls in Washington State University, the student assumes an obligation to pursue academic endeavors in a manner consistent with the standards of academic integrity adopted by the University. To maintain the academic integrity of the community, the University cannot tolerate acts of academic dishonesty including any forms of cheating, plagiarism, or fabrication. Washington State University reserves the right and the power to discipline or to exclude students who engage in academic dishonesty. You can learn more about Academic Honesty at WSU by visiting: http://conduct.wsu.edu.

Academic integrity violations include actions defined as "cheating" in the Washington State University Standards of Conduct for Students. See Washington Administrative Code 504-26-010. Sanctions for academic integrity violations may include receiving a failing grade for the assignment or examination, and may also include receiving a failing grade for the course. In some cases, the violation also may lead to the student's dismissal from the WSU College of Nursing.

WSU's Campus Safety Statement

Washington State University is committed to enhancing the safety of the students, faculty, staff, and visitors to the Pullman campus. As part of this commitment, the university has prepared a Campus Safety Plan for each campus. These plans include a listing of university policies, procedures, statistics and information relating to campus safety, emergency management and the health and welfare of the campus community.

WSU-Pullman Campus Safety Plan http://safetyplan.wsu.edu

WSU-Vancouver Campus Safety Plan http://www.vancouver.wsu.edu/safety-plan

WSU-Tri-Cities Campus Safety Plan http://www.tricity.wsu.edu/safetyplan/

WSU-Spokane Campus Safety Plan http://spokane.safetyplan.wsu.edu/

The University emergency management web site at http://oem.wsu.edu/emergencies.

Information about emergencies can be found on the WSU ALERT site - <u>http://alert.wsu.edu</u>. Alert notices can also be found on each campus Alert Site.

All students should sign up for Emergency Alert Notification. To do so, log onto Zzusis at http://my.wsu.edu and register your emergency contact information for the Crisis Communication System.

WSU Disability Statement

Reasonable accommodations are available for students with a documented disability. If you have a disability and may need accommodations to fully participate in this class, please visit the Access Center on your campus. All accommodations MUST be approved through the appropriate Access Center. Please stop by or call 509-335-3417 to make an appointment with an Access Advisor.

WSU-Pullman Access Center Washington Building, Room 217 509-335-3417

WSU-Vancouver Disability Services http://studentaffairs.vancouver.wsu.edu/student-resource-center/disability-services VMMC, Lower Level 360-546-9138

WSU-TriCities Disability Services http://www.tricity.wsu.edu/disability/
Student Services Department, West Bldg, Room 262 509-372-7352.

WSU-Spokane Disability Services http://spokane.wsu.edu/students/current/StudentAffairs/disability/disabilitystatement.html Academic Center, Room 130 509-358-7534

Distance students may contact their 'home' campus office or may wish to access information at this website:

http://drc.wsu.edu/default.asp?PageID=1799

Late Work

With rare exception, late assignments will not be accepted for grading. Feedback will be provided for assignments turned in after the due date and feedback will be available to students no later than the last day of the semester.

LEARNING MANAGEMENT SYSTEM

Angel is the learning management system used by Washington State University to teach online portions of courses. To use the Angel course management system, you must first enroll in Angel. To enroll, you will need the user name and password assigned for use with MyWSU. To access Angel, go to: http://lms.wsu.edu. You will find the course syllabus in the section, "Syllabus." The course readings may be available on electronic reserves via the library and can be accessed in the tab related to lesions and course materials. See http://ams.wsu.edu/Index.aspx for Academic Media Services to access videostreamed classes and other information related to classroom use and videoconferencing. To access videostream sessions you will need the user name and password assigned for use with MyWSU.

TEXTBOOKS AND LEARNING MATERIALS

Required

American Nurses Association (2007). Transforming Nursing Data into Quality Care: Profiles of Quality Improvement in U.S. Healthcare Facilities. Silver Springs, MD: Author.

Patterson, K., Grenny, J., McMillan, R., Switzer, A., & Covey, S. R. (2002). *Crucial conversations: Tools for talking when stakes are high*. New York: McGraw Hill Publishers.

Rath, T. (2007). StrengthFinder 2.0 Washington, DC: Gallup Press.

Yoder-Wise, P. S. & Kowalski, K. E. (2006). *Beyond leading and managing: Nursing administration for the future*. New York: Mosby.

Selected additional readings will be provided on the course Angel site.

EVALUATION

Assignments and Grading Criteria

Details about assignments are provided below.

Graded Assignments	Points	Total Possible Points		
Participation (5 seminars)	4	20 points		
Budget Proposal paper	20	20 points		
Quality Assurance/ Quality Improvement Paper		20 points		
Practicum Experience Reflection/Journal*		40 points		
TOTAL		100		
*Students must complete all required practicum assignments in order to pass the course				

GRADING SCALE

A	4.0	95-100	C+	2.3	76-79
A-	3.7	90-94	C	2.0	73-75
B+	3.3	86-89	C-	1.7	70-72
В	3.0	83-85	D+	1.3	66-69
B-	2.7	80-82	D	1.0	60-65
		- D	0 1 1		

F – Points 59 or below

Participation

The participation grade for this course includes the professor's evaluation of each student's contributions in seminar sessions as well as in the online discussion board assignments that accompany those seminars. There are five seminar sessions during which topics related to practicum experiences will be introduced and discussed. The discussion about each topic will continue in one or more discussion forums on the course Angel site. For each seminar session and discussion board activity, students will be able to earn up to 4 points for participation. The rubric provided below will guide the professor's evaluation of participation in seminar sessions and online.

This course does not present any opportunity to present *uninformed opinion* as a substitute for thoughtful, well-prepared scholarly engagement. It is expected that students will incorporate new knowledge gained through disciplined study and rigorous preparation into all course discussions whether online or in a face-to-face setting. Students are expected to strictly adhere to the Academic Integrity standards of the College and University and to provide references for all works consulted in the development of written assignments.

PARTICIPATION RUBRIC AND GUIDE						
	4	3	2	1		
Peer Interaction	Actively supports, engages, and listens to peers (ongoing)	Makes a sincere effort to interact with peers (ongoing)	Limited interaction with peers	Virtually no interaction with peers		
Preparation	Arrives fully prepared at every class session	Arrives mostly, if not fully, prepared (ongoing)	Preparation is inconsistent	Rarely or never prepared		
Participation	Plays an active role in discussions (ongoing)	Participates constructively in discussions (ongoing)	When prepared, participates constructively in discussions	Comments vague if given; frequently demonstrates lack of interest		
Contributions to Class	Comments advance level and depth of dialogue Group dynamic and level of discussion are often better because of candidate's presence	Relevant comments are based on assigned material Group dynamic and level of discussion are occasionally better, but not worse, because of candidate's presence	When prepared, relevant comments are based on assignments Group dynamic and level of discussion are sometimes disrupted by candidate's presence	Demonstrates a noticeable lack of interest on occasion Group dynamic and level of discussion are often disrupted by candidate's presence		

Budget Proposal Paper

Identify and develop a proposal for opening a new unit or program within a healthcare setting. This could be an acute care facility, a family clinic, or a public health department. The proposal should well identify the need for this unit/program, resources needed, and the planned evaluation to be completed once the unit/program is implemented.

Budget Proposal Paper Grading Rubric			
Points Points Comments Possible Earned			
Written Work Overall:	4		

Budget Proposal Paper Grading Rubric			
	Points Possible	Points Earned	Comments
 Proposal should be well written Proposal should be crisp, clear and succinct Proposal should reflect evidence of critical thinking Proposal should reflect logical progression of ideas Proposal should have a professional appearance 			
Proposal Specifics: Overview of the plan including organization & management of new unit or program	3		
Justification for new unit or program	2		
Resources needed/Financial planning Operating budget (Staff, supplies & overhead based on your assumptions) Capital budget (identify needs only) Space (identify needs only)	5		
Implementation timeline including marketing plan	3		
Evaluation plan	3		
Attachments Total Points	Optional 20		

Quality Assurance/Quality Improvement Paper

Identify a quality assurance/quality improvement issue that has relevance to your clinical practice. The paper includes three sections: background and history of the issue, policy options with arguments for and against, and preferred recommendation. The outcome of this assignment is a crisp, succinct issue paper that demonstrates critical, insightful thinking and analysis. You will demonstrate your understanding of policy as a tool for change and problem elimination.

Grading Rubric for the Quality Assurance/Quality Improvement Paper				
	Points	Points	Comments	
	Possible	Earned		
Written Work Overall:	2			
Policy issue should be well written				
Policy issue should be crisp, clear and				
succinct				
Policy issue should reflect evidence of critical				
thinking				
Policy issue should reflect logical progression				
of ideas				

Grading Rubric for the Quality Assurance/Quality Improvement Paper			
	Points	Points	Comments
	Possible	Earned	
Policy issue should look professional			
Workplace Policy Issue Specifics:	2		
Workplace Policy Issue/Problem			
Background and history	2		
-social factors			
-economic factors			
-ethical factors			
-organizational political and legal			
factors			
Issue statement	2		
Stakeholders	2		
7.11			
Policy objectives	2		
D.1: 1: 2:	2		
Policy alternatives	2		
Evaluation criteria	2		
Evaluation criteria	<u> </u>		
Analysis/comparison of alternatives	2		
7 mary 515/ comparison of ancinatives	2		
Summary and preferred recommendation	2		
Total Points	20		

Practicum Experience

See the Graduate Student handbook for details about the practicum experiences required for DNP courses.

The practicum portion of this grade is determined in three ways:

- 1. Evaluation of practicum logs (see due dates in course calendar)
- 2. Documentation of the completion of the minimum number of required hours in in the E*Value system
- 3. Review of completed preceptor/mentor evaluation

Practicum Logs

- 1. You must submit logs of activities and related notes using an outline form supplemented with narrative content as needed. (See example below.)
- 2. Logs should be prepared weekly and submitted on dates as described in the course calendar (every other week).
- 3. Each week's log entry should be no more than one typed page in length (font guidelines: Arial 10 point or Times New Roman 11 point). That is, students should submit no more than two pages on each due date.



NURS 553: PRACTICUM IN ORGANIZATIONAL LEADERSHIP COURSE MAP

Program Outcome	Student Learning Outcome	Demonstration of Student Learning (assignments, presentations, etc.)
Lead in the vision, development, implementation, and evaluation of care delivery approaches that	Analyze key concepts relevant to healthcare quality in today's market, describing and discussing the historical context within which quality measurement has evolved, and identifying essential resources and tools for effective quality measurement, management, and healthcare decision support.	Seminar participation Quality Assurance/ Quality Improvement Paper Practicum Reflection/Journal*
ensure ethical stewardship, accountability, quality, and patient safety. (Relates to AACN Master's Essential II and to DNP Essential 2)	Analyze clinically the pivotal role of quality assurance and quality improvement in the contemporary community and national healthcare environments.	Seminar participation Quality Assurance/ Quality Improvement Paper
	Develop, justify, and defend an operational budget within established restraints for a specific clinical area or program.	Budget Proposal paper
	Evaluate various approaches to human resources management, including staffing and staff development	Practicum Reflection/Journal*



Week/Date	Topic/Content	Learning Activity
	Introduction	Review of syllabus; introduction to the class
	SEMINAR: Interprofessional collaboration	Readings: TBA
		Assignments:
		Discussion Board - Class Biographies – Your first
		assignment is to introduce yourself to the class by
		posting a short biography on the Discussion Board.
1		Then read each other's bios and get to know each
		other. Please post by 5p on Tues Jan 20.
		Discussion Board - What do you want to learn in this
		course? Respond to the question on the Discussion Board. Please post by 5p on Tues Jan 20.
		Discussion Board – What is Interprofessional
		collaboration?
	SEMINAR: Conflict Management and Crucial	Readings:
	Conversations	Yoder-Wise Chapter 18, Creating Relationships and
		Working with Physicians and Service Leaders
2		Crucial Conversations Chapters 1-12
		Strength Finder 0.2
		Assignments:
		Discussion Board TBD
	Practicum	Assignments:
3		1) Develop and submit measurable objectives
		for the practica hours
	Dec. of const	2) Begin reflection journal
	Practicum	Assignments:
4		Continue practica hours and reflective journaling
		Journanng

Week/Date	Topic/Content	Learning Activity
5	SEMINAR: Nursing Service as a Business: Economic Value of Nursing Costing Out Nursing Service	Readings: Text: Yoder-Wise & Kowalski Chapter 6, Forecasting: Providing Direction to Success Yoder-Wise & Kowalski Chapter 13, Building the Business of Nursing: Marketing Yoder-Wise & Kowalski Chapter 17, Governing and Being Governed Yoder-Wise & Kowalski Chapter 20, The Chief Nursing Officer as the Chief Operating Officer Articles: Finkler, S.A. & McHugh, M.L. (2008) Budgeting Concepts for Nurse Managers: 4th Edition. (pp 1-38). St. Louis: Saunders/Elsevier. Sullivan, E. & Decker, P. (2005). Budgeting and managing resources. In Effective leadership & management in nursing (pp 171-181). Upper Saddle River, NJ: Pearson Prentice Hall. Swansberg, R. C. & Swansberg, R. J. (1999). Budgeting basics. In Introductory Management and Leadership for Nurses: An Interactive Text (pp 211-270). Sudbury, MA: Jones & Bartlett. American Nurses Association. (2005). Utilization Guide for the ANA Principles for Nurse Staffing. Washington, DC: Author. Unruh, L. (2008). Nurse staffing and patient, nurse, and financial outcomes. American Journal of Nursing, 108(1), 62-71. Assignments: Discussion Board -Budget Proposal Overview Discussion Board -Pay for Quality/Value-Based Purchasing Assignment
6	Practicum	Assignments:

Week/Date	Topic/Content	Learning Activity
		Continue practica hours and reflective journaling
7	Practicum	Assignments: Continue practica hours and reflective journaling
8	Practicum Costing out Nursing Services: Economic Value of Nursing	Assignments: Continue practica hours and reflective journaling Budget Paper Due
9	SEMINAR: Quality Assurance and Quality Improvement	Readings: Text: Yoder-Wise & Kowalski Internet Resources: Read executive summaries of the following IOM Reports: Crossing the quality chasm: A new health system for the 21st Century. Unequal treatment: Confronting racial and ethnic disparities in health care Keeping patients safe: Transforming the work environment of nurses Performance Measurement: Accelerating Improvement All available online at www.nap.edu Assignments: Discussion Board TBD
10	Practicum	Assignments: Continue practica hours and reflective journaling
11	Practicum	Assignments: Continue practica hours and reflective journaling

Week/Date	Topic/Content	Learning Activity
12	Practicum	Assignments: Continue practica hours and reflective journaling
13	Practicum	Assignments: Continue practica hours and reflective journaling
14	Practicum	Assignments: Complete practica hours and reflective Journaling Quality Assurance/Quality Improvement Paper Due Reflective Journal Due
15	SEMINAR: Discussion of Practicum Experiences	Assignments: Discussion Board TBD



NURS 553: SEMINAR IN ORGANIZATIONAL LEADERSHIP PRACTICUM LOG EXAMPLE

Student name: Date submitted:

ACTVITY DATE	TIME SPENT	MET WITH (if appropriate)	PURPOSE OF MEETING	ACTIVITY/OUTCOME/NEXT STEPS

Comments: